



REAL HELP FOR IDENTITY THEFT

Identity Theft Protection Plans

Flexible plans,
customized solutions



Fully-managed identity theft recovery for immediate household family members household. ID CheckPoint™ monitoring with real-time RiskAlerts™. Monthly RiskStatus™ updates.



All the benefits of ARX-ID Essentials, plus enhanced detection through IDTrack™ identity monitoring, CyberTrack™ and HackTrack™ Monitoring.



Offers all the advantages of ARX-ID Complete to any immediate family members living in the household, including children and seniors.

CORRECT

Fully managed identity theft recovery



Certified Recovery Experts fully resolve identity theft on our members' behalf.

Critical document replacement assistance



Assistance replacing payment cards or ID documents due to loss or theft.

Expense Reimbursement*



Up to \$10,000 for ARX-ID Essentials; \$25,000 for ARX-ID Complete and Complete Family for expenses relating to the recovery process.

24x7 Customer Service



All recoveries performed by Certified Recovery Experts. Bilingual staff available.

DETECT

ID CheckPoint™ Identity Monitoring



Detects the identity verification process used to protect your accounts and personal data, allowing you to verify you are the one clearing the checkpoint.

IDTrack™ Identity Monitoring



Monitoring of your full identity profile to detect all forms of ID fraud.

CyberTrack™ Online Identity Monitoring



Automated searches for your personal data in the Internet Black Market.

HackTrack™ Data Breach Monitoring



Follows current data breaches to hunt for data stolen by hackers.

Whole Family Identity Theft Monitoring & Alerts



Give every immediate household family member the full protection of all our monitoring capabilities, RiskAlerts and monthly RiskStatus updates.

PROTECT

RiskAlert™



Real-time alerts of suspicious monitoring results, giving you the ability to stop fraud in its tracks. Delivered via email or SMS.

RiskStatus™



A monthly assessment of your current risk for identity theft based on your monitoring results.

Credit Report Track™



Reminders to order your free annual credit reports.

MyCoreID.com



A secure, member-only web portal to access important benefits of your ARX-ID coverage.

Member newsletter and education



Stay on top of the latest threats and get tips for protecting your identity.

91% OF AMERICANS ARE CONCERNED ABOUT THEIR IDENTITY

(Here's why:)



TIME

Recovering from identity theft can take the victim up to 141 hours.



RISK

11.6 million Americans fell victim to identity theft in 2011 making it the fastest growing crime in the US.



COST

US households experienced approximately \$13.3 billion in direct financial losses due to identity theft in 2010.

Let Core ID Services work for you!

ARX-ID Identity Theft Protection from CORE ID Services provides real help for identity theft. We provide the most comprehensive monitoring and managed recovery services possible to identity theft victims. ARX-ID protection is affordably priced as a valuable group benefit for employees and other affinity groups.

OUR PROCESS

Our fully-managed identity theft recoveries are the cornerstone of all ARX-ID plans, and we pride ourselves on offering the most complete and customer-focused restoration services in the industry.

If you are victimized by identity theft, CORE ID Services will be at -- and on -- your side. A Certified Recovery Expert authorized to act on your behalf will handle all aspects of resolving identity theft and restoring your name, including:

- Provide one-on-one consultation and support.
- Prepare a Personalized Recovery Kit, including a pre-printed document set ready for your signatures, for overnight delivery.
- Assist you in obtaining a police report.
- Place a fraud alert immediately with all three major credit bureaus.
- Act on your behalf to fully eradicate identity theft, authorized by your limited power of attorney form.
- Notify all affected entities, including financial, credit and banking institutions; the IRS; courts; insurance carriers; and law enforcement.
- Ensure all three credit reports are cleared of any fraudulent activity.
- Request a PIN number from the IRS to protect your tax refund.
- Follow through with all clearing documentation.
- Communicate fully with you on the status and outcome of your case.
- Send a detailed closure letter upon resolution of your case, stating the outcome and providing recommendations for protecting your identity in the future.

OUR SECURED SYSTEMS

CORE ID Services understands and respects the need to protect your personal information at all times. In our role as a trusted provider of identity theft solutions, we have put the following safeguards in place:

All employees that handle customer data are submitted for background checks.

We have developed a rigorous training program to ensure that all security processes, policies and procedures are followed.

All employees are required to wear security badges.

Security cameras are used throughout CORE ID's facility.

Office security policies mandate that all documents are scanned into the system and then shredded.

All our IT systems and processes are designed to meet ISO 2700x series standards.

OUR COMPANY

CORE ID Services, LLC prides itself on providing the most innovative and customer-centric identity theft solutions in the market today. Our mission is to maintain the highest standards of integrity and customer service, while offering solutions that meet or exceed industry best practices, to provide the best identity theft solutions in the industry.

CORE ID Services, LLC is a Roswell, GA-based company and a subsidiary of SA IT Services. Our partnership combines the stability, infrastructure and technical resources of SA IT with the proprietary processes and expertise of CORE ID.



OUR PEOPLE

All identity theft recoveries are handled by CITRMS-trained Certified Recovery Experts (CRE). All CREs must undergo an independent exam process to be certified by CITRMS (Certified Identity Theft Risk Management Specialists). Both English- and Spanish-speaking CREs are available. Our team of CREs will always be courteous, experienced and customer-focused, and available to you to answer any questions or concerns.



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